

Somerset Berkley Regional High School

Computer Care, Maintenance and Support Agreement



The Somerset Berkley Regional School District (SBRSD) has initiated a program to provide each student with a Chromebook while the student is actively enrolled in Somerset Berkley Regional High School (SBRHS).

This agreement relates to the computer issued to the student while enrolled at SBRHS. By accepting possession of the computer, software, and related peripherals such as cables and chargers, we hereby agree to the following terms and conditions. We understand that by signing this agreement, we agree to participate in the SBRSD Chromebook Loaner Program.

As a student, I agree to:

- 1. Use the Chromebook as a tool for learning.
- 2. Bring a fully-charged Chromebook to school each day.
- 3. Follow the direction of teachers for when and if Chromebooks should be open and used in class.
- 4. Utilize device for academic work only.
- 5. Abide by all provisions of the SBRSD Acceptable Use Policy/Internet Safety Policy (AUP/ISP).
- 6. Use streaming media at school only when authorized by a teacher to do so.
- 7. Get permission from all people involved before making audio or video recordings.
- 8. Make my own backups of the data on the Chromebook on external storage devices or network-based backup services.
- 9. Only download large files and software updates while at home.
- 10. Keep my Chromebook with me or in a secure location at all times.
- 11. Keep the Chromebook in an appropriate protective case at all times.
- 12. Close my Chromebook and carry it in a protective sleeve or backpack when moving. I understand that walking with an open Chromebook is more likely to cause damage and loss of data.
- 13. Not mark the Chromebook in any way with markers, stickers, etc. School issued Chromebook case may be personalized on the top portion of the case without covering the identification information.
- 14. Not insert foreign objects (paperclips, pens, etc.) into the ports (openings) of the Chromebook.
- 15. Not eat or drink near the Chromebook, or use it with food or drink nearby as it may cause damages.
- 16. Not leave the Chromebook in a car or any other location in conditions of extreme heat or cold, which can damage the Chromebook.
- 17. Not use water or other cleaning solutions on the Chromebook. I will wipe the surfaces lightly with a clean soft cloth. I will avoid touching the screen.
- 18. Not loan my Chromebook to someone else.
- 19. Not damage, degrade the performance, or abuse my Chromebook or anyone else's Chromebook in any way.
- 20. Not try to repair it myself. I will bring Chromebook problems to the SBRHS IT Department.

As a parent or guardian, I agree that:

- 1. I am responsible for supervising my student's Internet and computer use at home.
- 2. I understand that school filtering services is active 24 hours per day, 7 days per week for the entire calendar year inside and outside of the school building and that monitoring software on the Chromebook will continue to monitor and record Internet history.

- 3. I am responsible for allowing my student to locate access to Internet service. A low cost internet service can be found at www.internetessentials.com
- 4. I will ensure my student will abide by the terms of this agreement and the SBRHS Acceptable Use Policy/Internet Safety Policy.

Together, as student and parent/guardian, we agree that we:

- 1. Have read, understand and agreed to adhere to the SBRHS Acceptable Use Policy/Internet Safety Policy and the above SBRHS Chromebook Care, Maintenance and Support Agreement.
- 2. Understand that only the student has the right to use the Computer System while enrolled at SBRHS.
- 3. Understand that the student must comply with the software license agreements for the software installed on the computer.
- 4. Agree to return the Computer System, including all peripherals, to SBRHS in the same condition as when we took possession, excepting reasonable wear and tear, by the deadline established by the school if we transfer from SBRHS or withdraw before graduation. This means that the Chromebook and charger must be fully operational with no cracks, dents or breakage of the case. They must be free of markings other than those made by Somerset Berkley Regional School District. We understand that SBRSD may charge a late fee equivalent to the cost of the remaining lease value of the Computer System and/or seek any other appropriate remedy.
- 5. Will not sublease, sell, or otherwise grant any individual or business any right or security interest to the Computer System, or otherwise encumber Somerset Berkley Regional School District's lease or ownership of the equipment.

Extended Maintenance Fee (EMF)

Somerset Berkley Regional High School will protect the device against accidental damage, theft, fire, flood, natural disasters, power surge and vandalism. Police reports will need to be filed through law enforcement for theft, fire, flood and vandalism. This EMF will cover full replacement cost coverage and will protect the item worldwide (on and off school grounds). If the damage is deemed intentional, you will be responsible for the replacement/repair costs. The coverage is also transferrable to the replacement unit. Lost items are not covered by the EMF. If a Chromebook is lost, the replacement cost is approximately \$250. Students are responsible for replacing lost power cords. The EMF offers our families full coverage on Chromebook repairs, theft and accidental damage.

The fees are as follows:

Class of 2023	\$100
Class of 2022	\$75
Class of 2021	\$50
Class of 2020	\$25

^{*}Upon graduating from SBRHS, you will be able to keep your Chromebook.

Chromebook Repair Pricing

Hinge Set	\$20.00
WiFi Card	\$20.00
Top/Bottom Cover	\$25.00
Protective Case	\$25.00
LCD Bezel	\$30.00
Touchpad	\$35.00
LCD Back Cover	\$45.00
LCD Panel	\$45.00
Battery	\$55.00
Keyboard	\$70.00

Steps for Repairs

When a Chromebook needs to be repaired, the student should take the following steps:

- All claims should be reported to the SBRHS IT Department immediately. DO NOT TRY TO FIX THE DEVICE YOURSELF.
- Damaged Chromebooks will be repaired in-house.
- In the case of damage or theft, SBRHS will make a loaner Chromebook available for student use. There are a limited number of loaner Chromebooks.
- In the event of a theft, fire, flood and vandalism you must report the incident to a law enforcement agency immediately and no later than 3 days after the theft. A Police Report must be submitted with your claim. Filing a false Police Report is a felony under the law.

Somerset Berkley Regional High School Computer Care, Maintenance and Support Agreement SBRHS Acceptable Use / Internet Safety Policy Student and Parent/Guardian Sign-Off

Terms and Conditions Statement:

I (we) have read the **SBRHS AUP/ISP** and **SBRHS Computer Care, Maintenance and Support Agreement** and agree to abide by the terms and conditions herein. Specifically, I (we) acknowledge that the computer is on loan and remains the property of Somerset Berkley Regional School District. If the student leaves SBRHS for any reason, the computer must be returned in good working condition showing only reasonable wear and tear.

STUDENT	
NAME:	YOG
PARENT/GUARDIAN	
NAME:	
PARENT	
EMAIL:	
STUDENT	
SIGNATURE:	
Date:	
PARENT/GUARDIAN	
SIGNATURE:	
Date:	